



Definitions Guide

Accessorial / Activities

Schedule B/ Warehouse Rate Sheet Code	Warehouse/Invoice Activities Code	Charge Description
Handling charge (in/out)	Customer Warehouse Account Code	Handling charge is applied on inbound receiving and covers unload, putaway and retrieval. Does not cover any unplanned or additional handling activities.
Initial storage	Customer Warehouse Account Code	Initial storage charge is applied from the receiving date for the current storage period.
Renewal storage	Customer Warehouse Account Code	Renewal storage charge is applied from the first day of the next period for any pallet still in inventory.
Cross docking	Customer Warehouse Account Code	Per pallet cross dock charge - where a cross dock agreement is in place. Assumes product is NOT putaway in the Warehouse.
Crossdock daily storage (After 1st day)	Customer Warehouse Account Code	Daily - unplanned storage charge for cross dock pallets if not shipped same day as inbound date.
Floor Loading	CHARGE AU PLANCHER FLOORLOAD	Loading or unloading of a floor loaded trailer, it includes labour charges and operator time which is not included in the regular handling (in/out) charge.
Sanitary Surcharge	CHARGE SANITAIRE SANITARY CHARGE	Pass through charge when our Contract Labour Partners invoice for mask wearing, etc.
Clerical Regular Hourly Rate	CLERICAL TEMPS REG CLERICAL REG TIME	Additional services outside of regular handling activities or accessorial charges.
Slow/Room Freeze (Receipt > -10°C)	CONGELATION LENTE SLOW FREEZE	Per pallet charge when Freezer products are determined to be warmer on receiving than the schedule B temperature by 1 degree or more.
Quick Freeze (Ste Julie & Boucherville Only)	CONGELATION RAPIDE QUICK FREEZE	Per pallet charge for quick freeze rooms, includes the cost of quick freeze and may include cost of warehouse transfer.
Blasting (Calgary & Saskatoon Only)	CONGELATION BLAST FREEZE	Per pallet charge for the requested use of blast cells and warehouse transfer.
Case picking	CUEILLETTE À LA CAISSE CASE PICKING	Case pick charge for creating or filling a pallet.
Floor Unloading	DECHARGE CONTENEUR UNLOAD CONTAINER	Loading or unloading of a floor loaded trailer, it includes labour charges and operator time which is not included in the regular handling (in/out) charge.

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Pallet wrapping	EMBALLAGE PELLICULE PALETTE PALLET WRAPPING	Wrapping any pallet to ensure cases are secure for putaway or shipping.
Case stamping / labelling	ESTAMPILLAGE STAMPING	Applying stickers, labels, stamps or markings on a case.
Pallet labels (W or W/O ASN)	ETIQ PAL PLT LABEL	Applying any type of Label, ASN Label, Placard to a pallet on behalf of the Customer for shipping purposes.
Restocking Fee	FRAIS REMISE STOCK RESTOCKING FEE	Hourly charge for putaway for outbound orders that have been cancelled after product has been pulled/ staged.
CFIA inspection charge (Full)	INSPECTION COMPLETE FULL INSPECTION	Applied when loads require additional operations time associated with CFIA inspection including samples and tempering.
CFIA inspection charge (Visual)	INSPECTION VISUELLE VISUAL INSPECTION	Applied when loads require additional operational time associated with CFIA inspection excluding samples and tempering.
Pallet Sale (Whiteboard, Heat Treated)	Manual Charge Invoice	Pallet sale to customers - market rates.
Operator Regular Hourly Rate	OPERATEUR TEMPS REG OPERATOR REG TIME	Additional services outside of regular handling activities or accessorial charges.
Labourer Regular Hourly Rate	OUVRIER TEMPS REG LABOURER REG TIME	Additional services outside of regular handling activities or accessorial charges.
Take weight	PRISE DE POIDS TAKE WEIGHTS	Scanning of a Customer Barcode on the case to share specific details of the case (Weight, Serial #, Date, etc.)
Slow/Room Cool (Receipt > 5°C)	REFROIDIR LENT SLOW COOL	Per pallet charge when cooler products are determined to be warmer on receiving than the schedule B temperature by 1 degree or more.
Re-Palletize (Invert/Clamp/Slipsheet [Load/Unload])	REPALETTISAGE REPALLETISATION	Repalletization charge per pallet. Examples of use: whiteboard to CHEP, pallet to slip sheet, change in TiHi or case quantity on receiving or for shipping.
Machine Hourly Rate	TAUX HORAIRE MACHINE-HOURLY TIME	Additional services outside of regular handling activities or accessorial charges.
Order processing (W/O EDI)	TRAITEMENT COMMANDE ORDER PROCESSING	Manual entry of order.
Whse Transfer (In or Out)	TRANSFERT INT ENTRP INTER WHSE TRANSFER	Per pallet charge for the physical movement of pallets to a different warehouse zone.
B2B	TRANSFERT IN- TER-CLIENT B2B TRANSFER	Per pallet charge - a commercial transaction from one customer to a different customer.
Rush / Revision / Cancellation	URGENT-RUSH-REVI- SION-CANCELLATION	Applied for order changes, cancellation or rush/ same day and rush order requests(outside regular scheduling process). Applies to both receivings and orders.